

Notice of Data Breach

July 31, 2020

What Happened

We were recently notified by one of our third-party service providers, Blackbaud – one of the world’s largest customer relationship management providers – that they have experienced a ransomware attack that impacted many of its clients around the world, including our Foundation. At this time, we understand Blackbaud discovered and stopped the ransomware attack. A full description of the incident from Blackbaud can be found [here](#).

What Information Was Involved

St. Boniface Hospital Foundation uses Blackbaud products to manage donor information. The Foundation’s Blackbaud database does not include donor banking, credit card information or social insurance numbers. The cyberattack on Blackbaud systems resulted in a breach of some personal information which may include: your name, date of birth, contact information (address, phone number and in some cases, e-mail address), and information about your past donations to the Foundation.

Blackbaud was able to retrieve all the data that was compromised. Based on the nature of the incident, Blackbaud’s research, and law enforcement investigation, they have told us they have no reason to believe that any data went beyond the cybercriminal, was or will be misused; or will be disseminated or otherwise made available publicly. In order to further mitigate risks, Blackbaud has hired a forensic firm to monitor the Internet and dark web for any signs of the breached data.

What We Are Doing

St. Boniface Hospital Foundation takes all breaches of privacy and confidentiality seriously. Since learning of this incident, we have taken the following steps to protect our donors and other stakeholders:

- We are providing this notice so that you are aware of the incident, and so that you can take steps to monitor any communications you may receive from unknown third parties.
- We are working with Blackbaud to understand why this data breach happened, and what actions they have taken to strengthen their cybersecurity.
- We are reviewing our own internal policies to ensure that we take all steps to keep donor data secure.

For More Information

There is no action required on your part. Should you have any further questions or concerns regarding this matter, please contact the Foundation by email at info@stbhf.org or by calling us at 204-237-2067.

We sincerely apologize for this incident and regret any inconvenience it may cause you.